

ELS Cancellation and Refund Policy – California Centers

Tuition and Fees

If ELS does not accept your application, ELS will refund you the application fee, as well as any tuition collected.

Tuition payment for your entire booked course is required prior to attendance, and is subject to the Cancellation and Refund Policies stated below.

Tuition and Fees Cancellation Policy

If ELS accepts your application, but you cancel your booked course, the application fee will not be refunded. However, should you cancel your booked course, you may apply your application fee toward a new course for up to 12 months after your initially scheduled start-date.

If your visa application is rejected or you cancel your booked course upon registration or up to one week (7 days) after submission of your application (whichever is later) or you do not report for class and you have not entered the US on a student visa sponsored by ELS, ELS will refund all tuition and fees (except the application fee and courier fee).

If you enter the US on a student visa sponsored by ELS, ELS will retain the first four weeks of tuition as a non-refundable fee, if you have a booked course of 4 or 8 weeks. If you have a booked course of 12 weeks or more, ELS will retain the first six weeks of tuition as a non-refundable fee.

Tuition and Fees Refund Policy

Standard Programs (English for Academic Purposes, General English, Semi-Intensive, American Explorer, Business English)

If you withdraw from your booked course and have not completed at least 60% of your booked course, you will be eligible for a prorated tuition refund. This refund will be calculated from your last recorded day of attendance and will be calculated by day, based on the weekly price for your actual length of study.

If you withdraw after completing at least 60% of your booked course, you will not be eligible for a refund.

If you extend the length of your booked course and withdraw from the course before completing 60% of the extended portion of your booked course, you will be eligible for a prorated tuition refund of the booked extension. This refund will be calculated from your last recorded day of attendance and will be calculated by day, based on the weekly price for the actual length of your extended study.

If you extend the length of your booked course and you have completed 60% or more of the extended portion of the booked course, you will not be eligible for a refund.

Complete Prep Program for TOEFL® iBT: In addition to the tuition refund policy stated above, if cancelling a 12-week or 8-week Prep program, tuition used will be calculated based on the 4-week course price.

All unused materials and technology fees and unused student health plan fees are refundable.

Program Changes

There is a one-time \$150 program change fee if you change your enrollment from the English for Academic Purposes and/or General English programs to the Semi-Intensive or American Explorer program after your first four weeks of enrollment. No program changes are permitted within the first 4 weeks of a booked course.

Housing Deposit Cancellation and Refund Policy

The housing deposit will be refunded if you cancel or defer with more than 28 days' written notice. If you cancel with fewer than 28 days' notice, ELS will retain up to a maximum of eight weeks of the housing deposit.

Housing Refund Policy

Refund policies for housing vary by location and are determined by the Center's college/university, or housing association. Please note that all housing refunds are calculated on a weekly basis, regardless of the number of days within the week that the housing was used.

All Refunds

Refunds will be made within 30 calendar days of your cancellation, termination or withdrawal from the program.

ELS follows all applicable state and federal regulations, including those related to student refunds.

All refunds are processed in the same method in which payment was originally received.